Newsletter Terms — pmexpert.ai

(Effective from: 6 October 2026)

1. Subject of the Terms

These Terms set out the rules for using the Newsletter, including how to subscribe, the scope of the service provided, and the rights and obligations of both the Sender and the Recipient.

2. Definitions

- **Sender** — the entity publishing content in the Newsletter, i.e. Magnuso S.A., Plac Solny 15, 50-062 Wrocław, Poland, Tax ID (NIP): 8971913196.
- **Newsletter** — a service consisting in sending the Recipient e-mail messages containing the Sender's content, in accordance with these Terms.
- **Terms** — this document, which describes the rules for providing the Newsletter service.
- **Registration** — voluntarily subscribing to the Newsletter by providing an e-mail address and confirming the subscription in accordance with the double opt-in procedure.
- **Recipient** — a person or entity that has ordered the Newsletter service.

3. Scope of the Newsletter service

The Newsletter consists in delivering to Recipients informational and marketing content about the Sender's activities, in particular training sessions, webinars, courses and other educational initiatives.

4. Rules for subscribing to the Newsletter

1. The Newsletter is free of charge and is provided for an indefinite period, until the Recipient unsubscribes or the Sender stops providing the service.
2. Messages will be sent to the e-mail address provided by the Recipient.
3. Subscription takes place via the form on the Sender's website and requires providing a valid e-mail address and accepting these Terms.
4. After subscribing, the Recipient will receive an activation link; clicking it confirms the Registration.
5. The Recipient may unsubscribe from the Newsletter at any time using the "unsubscribe" link in the footer of each message. Withdrawal of consent does not affect the lawfulness of the processing of data carried out before it.
6. Once the Recipient unsubscribes, sending of the Newsletter stops immediately.
7. The Recipient's address is promptly removed from the database, which the Recipient is informed of by a confirmation message.
8. The Newsletter is a service separate from e-mail communication related to the fulfilment of orders. Unsubscribing from the Newsletter does not affect receiving informational and organizational messages related to the performance of concluded agreements.

5. Technical requirements

To use the Newsletter, the Recipient must have:

1. a computer, laptop or other device with internet access,
2. the ability to receive e-mail,
3. an active e-mail address.

6. Complaints

1. Any concerns regarding the Newsletter may be submitted as a complaint.
2. The Sender responds to a complaint within 30 days at the latest.
3. Complaints should be sent to: course@pmexpert.ai.

7. Changes to the Terms

1. The Sender may amend these Terms for important reasons, such as:
   - a change in the law on electronic services or in its interpretation,
   - the need to adapt the way the service is provided for technical reasons,
   - a change in the scope or features of the Newsletter.
2. The Recipient will be informed of material changes by publication of the new version of the Terms on the website and by e-mail.
3. Changes take effect 14 days after they are announced. During this time, the Recipient may unsubscribe from the Newsletter.

8. Personal data protection

1. The controller of personal data is Magnuso S.A., Plac Solny 15, 50-062 Wrocław, Poland, Tax ID (NIP): 8971913196.
2. Contact in data protection matters: course@pmexpert.ai.
3. Personal data is processed to provide the Newsletter service on the basis of the Recipient's consent (Art. 6(1)(a) GDPR).
4. Data is stored for as long as the Recipient uses the Newsletter and is then deleted.
5. Data may be transferred to entities that process data on behalf of the controller, in particular providers of IT tools and mailing systems, only to the extent necessary to provide the Newsletter service.
6. Some of these entities may be located outside the EEA. In that case, data is transferred on the basis of a European Commission adequacy decision or standard contractual clauses.

7. The Recipient has the right to:
    - access and rectify their data,
    - request erasure of their data,
    - request restriction of processing,
    - receive a copy of their data in a commonly used format,
    - lodge a complaint with the President of the Personal Data Protection Office (Prezes Urzędu Ochrony Danych Osobowych) in Poland.

More information on how we process personal data is available in the Privacy Policy.